

# FAQs

## What is Parham Protection Plan?

The Parham Protection Plan is a total home maintenance plan between you and Parham Heating, Cooling, Plumbing & Electric. You pay a set monthly fee to guarantee our ongoing services to your home. The Parham Protection Plan provides peace of mind and ensures your home runs smoothly for years to come.

## Do I receive a discount on service?

Yes, you will receive up to 15% off repairs.

## Can I transfer to my new home if I leave/move from my current home?

Yes, if you are moving to a home within the service area.

## What is the difference between a dispatch charge and a diagnostic fee?

In some instances, our technicians may have to do diagnostic work in order to find out what is the cause of your issue. In these cases, there will be a fee for the time spent trying to discover what is causing your issue.

## Is it worth it for me to get this plan?

Yes, you can save quite a bit of money should your home ever need a repair. As a Parham Protection Plan Member, you will also receive:

- Complete Heating/Cooling Evaluations - 2 per year  
Stay Cool. Stay Warm. We will provide a seasonal heating and cooling tune-up.
- Complete Plumbing Evaluation - up to 1 visit per year  
Don't let unexpected repairs leave you without hot water.
- Electrical Evaluation - up to 1 visit per year  
Don't let surprise repairs sneak up on you. Our yearly evaluations will catch electrical problem areas before it's too late.

# WHO WE ARE

## CORE VALUES

- Professionalism
- Respect
- Integrity
- Dedication
- Elevation



## MISSION STATEMENT

At Parham, it is our mission to be the company of Choice. It is with Professionalism, Respect, and Integrity that we are dedicated to providing an elevated experience that is highly valued by our customers, our community, and our employees.



📞 731-855-4328 📍 44 Humboldt Hwy.  
🌐 callparham.com 📍 Trenton, TN 38382



Become a Plan Member Today!

**731-855-4328**

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# HVAC

Priority Service	✓
15% Discount on Repairs	✓
Peace of Mind	✓
No Dispatch Charge*	✓
2 Annual Visits	✓
Complete Heating/Cooling Evaluation Report	✓
Test for Carbon Monoxide	✓
Inspect Heat Exchanger	✓
Inspect Compressor	✓
Inspect Condenser Fan Motor	✓
Ductwork Evaluation	✓
Transferable	✓



# PLUMBING

Priority Service	✓
15% Discount on Repairs	✓
Peace of Mind	✓
No Dispatch Charge*	✓
Up to 1 Annual Visit	✓
Complete Plumbing Evaluation Report	✓
Check Water Pressure	✓
Inspect Main Shut Off	✓
Check Toilets for Proper Function	✓
Provide Estimates on Plumbing Upgrades	✓
Water Heater Flush	✓
Transferable	✓



# ELECTRIC

Priority Service	✓
15% Discount on Repairs	✓
Peace of Mind	✓
No Dispatch Charge*	✓
Up to 1 Annual Visit	✓
Complete Electrical Safety Evaluation Report	✓
Inspect All Lighting and Fixtures	✓
Estimate on Wiring and Lighting Upgrades	✓
Inspect Grounding	✓
Check Surge Protection	✓
Smoke Alarm Inspection	✓
Transferable	✓

*\*During Normal Business Hours*



**ONLY** /HVAC  
**\$24<sup>00</sup>** Unit  
 per month

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